

# Partnership Proposal



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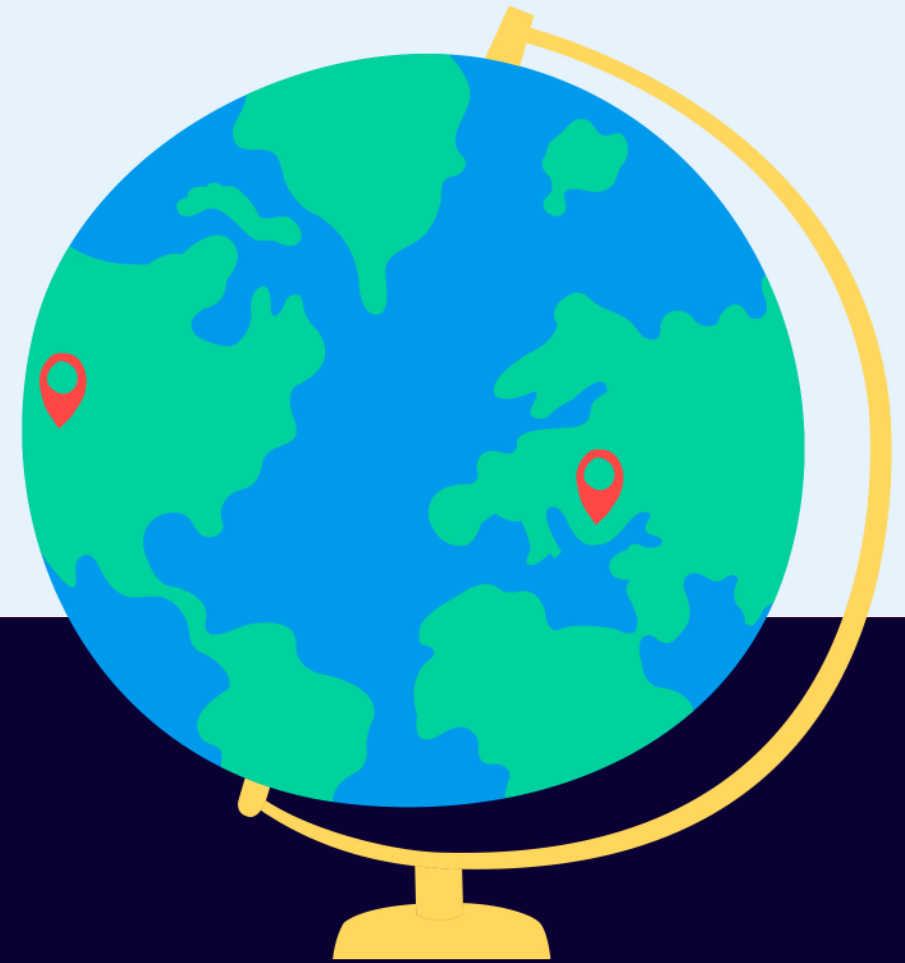
**Amazon Relay Dispatch** started with a simple idea: To make a real difference for businesses. From our humble beginnings as a small consultancy, we've evolved into a full-service agency, helping clients across industries achieve success.

# Our Story

## A Journey Of Growth And Innovation

Offshore outsourced company, with a 24/7 center, the company is powered by a team of over 100 skilled and enthusiastic employees, positioned for new opportunities and ambitious growth.

*“At Amazon Relay Dispatch, we’re not just transforming businesses, we’re building lasting relationships that fuel growth”*



## Our Story

A Journey Of Growth  
And Innovation

# Core Values

## What We Believe In

### Team Work

Collaboration is the key to our success

### Innovation

We embrace creativity and new ideas



### Accountability

We take responsibility for our actions and deliver on our promises

### Integrity

We operate with honesty and transparency

### Commitment

We're dedicated to our clients' success

# Our Offer

## What Is In It For You?

### 1. Why Amazon Relay is worth it?

Amazon Relay boosts profits with direct payments, eliminating broker fees and factoring costs via 7-day payouts. Carriers get steady load access, streamlined logistics, and improved efficiency with Amazon's platform, which simplifies tracking, booking, and paperwork for smooth operations.

### 2. What we offer

We handle all equipment types, from dry vans to refrigerated trailers and 53' intermodal containers, ensuring efficient, secure transport. In Chicago's railyards, our expert team provides dispatch, tracking, and quick issue resolution to keep Amazon Relay shipments on schedule.

### 3. Our Dispatchers & Assistants

Efficient In-House Dispatcher Management with Dedicated Support  
Our structured approach ensures efficient, reliable Amazon Relay operations. Dispatchers are constantly monitored with performance tools and supported by dedicated account managers who oversee best practices and resolve challenges in real time. Each client benefits from personalized, streamlined service. Our expert dispatchers skillfully handle multiple clients using advanced tools, ensuring every detail is covered. Our assistants secure pick-up and reference numbers, communicate professionally, verify details meticulously, and resolve issues swiftly. Together, we guarantee smooth, client-focused operations.

# Our Offer

## What Is In It For You?

### 4. Relay Equipment Solutions

Our services are available around the clock to cover varying schedules and time zones. This constant availability ensures that your operations are supported at all times, with no interruptions in service.

### 6. Disputes with a 90% Success Rate

We specialize in Amazon Relay dispute management, achieving a 90% success rate. Our team writes strong cases with evidence, follows up proactively, and ensures efficient resolution. We also manage 53 ft intermodal containers and cancellations, optimizing load planning and minimizing disruptions.

### 5. Driver Pay & Weekly Stubs

We simplify driver pay management with a streamlined payroll system, ensuring timely and accurate weekly payments. Detailed pay stubs are generated weekly, outlining earnings, deductions, and financial details. Our automated system minimizes errors, ensuring efficiency and trust.

### 7. Top Drivers & Owner-Operators

We help grow your fleet efficiently by recruiting qualified drivers, assigning owner-operators and carriers, and offering tailored fleet management solutions. From smooth onboarding to strategic load assignments, we ensure your business moves forward seamlessly.

# Our Offer

## What Is In It For You?

### 8. Amazon Prime Containers & Cancellations (53 ft) - Chicago, IL

Amazon Prime containers (53 ft) to minimize disruptions and maximize efficiency. 95% success rate in cancellation management, we swiftly reassign loads. We optimize load planning with Amazon, reducing delays and enhancing operational efficiency.

### 10. Load Cancellations & Detention

We ensure full compensation for load cancellations and detention by promptly reporting cancellations, tracking detention time, and advocating for every eligible dollar from Amazon Relay, maximizing your financial efficiency.

### 9. Managing Contracts with Precision

We help manage Amazon contracts by securing opportunities, optimizing performance, coordinating loads, ensuring compliance, and adapting to updates, maximizing revenue and minimizing risks for your fleet.

### 11. Why Work with Us?

We offer low-cost, high-quality dispatch services with an in-office team that ensures strict monitoring and a 100% reply rate. Our hands-on approach maximizes efficiency, reliability, and your ROI, providing exceptional support for your Amazon Relay operations.

# Book Your Consultation

AND LETS GROW TOGETHER!



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